

Circular 384: Updates on Precautionary Measures and Guidelines

Date: February 11, 2021

Dear Valued Business Partner,

In reference to Circular 365, Dubai Development Authority (DDA) urges all businesses within its jurisdiction to strictly adhere to the latest precautionary measures and guidelines set by the relevant authorities to safeguard the health and wellbeing of your employees, your customers and the community.

Such measures include, but are not limited to, ensuring that employees and visitors wear a face mask at all times and implementing social distancing requirements etc.

For further information, schools, universities and training centres can refer to Dubai Knowledge and Human Development Authority's website to learn more on [preventing the spread of COVID-19](#) while retail outlets and restaurants should regularly visit the [Dubai Municipality website](#) to view the latest guidelines relating to their business activity.

DDA also recommends that you visit the [Dubai Health Authority website](#) for more information.

In addition to the above guidelines, please note the following new health and safety measures that will be effective between 2nd and 28th February 2021:

Overall destination capacity

- Retail destinations to operate at 70% capacity.

Cinemas, entertainment and sports venues

- All indoor venues, including cinemas and entertainment and sports venues, to operate at 50% capacity.

Restaurants and cafes

- All restaurants and cafes are required to close by 1:00 AM.

Hotels

- Hotel establishments to operate at 70% of total capacity; new bookings should comply with capacity limit.
- Swimming pools and private beaches in hotels to operate at 70% of total capacity.

To learn more about the new health and safety measures, please visit [this link](#).

Please note that random inspections will be carried out by the relevant authorities to ensure full compliance.

Your health and safety are our priority.

Regards,

Dubai Development Authority